



TECHNICIAN

JOB TITLE: Technician

REPORTS TO: Project Engineer

Essential Responsibilities

The Technician is responsible for the installation of Integrated Electronic Security and Life Safety hardware. The Technician is expected to assist the Project Engineer with technical installation assigned to them on a project(s). The Technician acts as a technical solution installer on assigned product lines providing input to the Project Engineer, Technical Manager and other functions within the technical department.

Responsibilities

Technical Expectations

- Complete technical reports to support task at hand
- Execute systems installation and basic configuration on projects
- Ensure installation practices of highest standard
- Compile technical reports and complete technical lessons learned logs post task completion
- Ensure understanding and ability to utilize all of the equipment and tools to complete tasks provided in a manner that guarantees the safety of oneself and the safety of persons and/or assets in the near vicinity.

Stakeholder Engagement

- Establish and nurture business relationships with relevant internal and external task stakeholders.
- Work with internal (pre-sales, business development, management, senior project engineers) and external (client, supplier and partners) to identify needs and technical expectations of tasks.

Service Delivery

- Work according to the FS Systems project management methodology and engage with team leader as to the risk, issues, lessons learned and other relevant documentation
- Ensure technical task delivery according to scope, budget and timeline
- Communicate technical risks and issues to Technical Manager/ Project engineer and clearly communicate impact on timely project execution
- Manage required task dependencies and communicate with internal and external stakeholder
- Monitor quality and drive timely execution of technical support on tasks and escalate according to priority

- Adhere to all the Health, Safety, Environmental and Quality rules and regulations of both FS Systems International and the respective client and or site.
- Adhere to all of the rules and regulations pertaining to security and human resources of FS Systems International and the respective client and/ or site.

Qualifications

- Senior Certificate
- 3-5 years experience in a technology environment

Skills

- Basic understanding of IT hardware and physical networks
- Basic understanding of IP video surveillance, electronic security hardware and software platforms, public address and fire detection systems preferred
- Outstanding communication, testing, fault finding and time management skills
- Ability to work under pressure
- Customer centric approach
- Strong problem-solving skills, team player and a high degree of creativity and resourcefulness
- Passion, determination with a high energy level
- Willingness to travel extensively within Sub-Sahara Africa and LATAM. At least 50% travel.
- Working knowledge of MS Office based products, outstanding understanding of MS Excel required
- Experience with CCTV and/ or access control an absolute must
- SAQCC registered fire detection and fire suppression specialist - advantageous
- Knowledge of Gallagher and Avigilon

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